



New Account Application

KITCHENER-WILMOT HYDRO INC.
P.O. BOX 9010
301 VICTORIA STREET SOUTH
KITCHENER, ONTARIO, N2G 4L2

TEL: (519) 743-3600
FAX: (519) 745-3631
WEB: www.kwhydro.on.ca
CustomerService@kwhydro.on.ca

Account Number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Effective Date

M	M	D	D	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Tenant

--

Applicant:

First Name	Initial	Last Name

Driver's License Number	Previous Account Number

Telephone Number	Adult Occupants Residing at Service Address

Work Telephone Number	

Service Address:

Street Number	Suffix	Street Name

Street Type	Direction	Unit / Apartment	Town	Postal Code

Billing Address:

Line 1

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Line 2

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Line 3

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Line 4

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Postal / Zip Code

--	--	--	--	--	--	--	--	--	--

Service Information:

Class	Heat	Hot W.	Mloc.	Key Number
Meter Walk	Sequence Number			

Pricing Plan Selection (choose one):

Time-of-use

Tiered

--	--	--	--	--	--

Initial Charges:

Account Set Up Fee	Security Deposit
2 0 0 0	TO BE DETERMINED

KITCHENER-WILMOT HYDRO INC. (The "Corporation")

I, the owner or tenant make application for electric service at the above referenced service address. I agree to pay, jointly and severally, for all rates and charges for said service supplied to the service address and agree to be bound by the Rules and Regulations of the Corporation.

If the Applicant is a company, the signing officer(s) warrants that he/she has authority to bind the company. The undersigned acknowledges that a Contract will exist upon acceptance of this Application by the Corporation.

Applicant's Signature

Today's Date

Time

Applicant's Name (Printed) Owner Tenant

Former Address

Company Name Incorporated Limited Other

Witness

Date of Final Reading if Required

Employee

THIS CONTRACT INCLUDES THE RULES AND REGULATIONS OF THE CORPORATION (SEE REVERSE SIDE)

Kitchener-Wilmot Hydro Inc.

Rules and Regulations

1. The Corporation's [Conditions of Service](#) as approved by the Ontario Energy Board form a part of this Contract.
2. Notwithstanding anything in this Contract to the contrary, all rates and charges are subject to change from time to time on order of either the Ontario Energy Board or the Provincial Government.
3. This Contract shall not be binding upon the Corporation until accepted by it through its signing authority, and shall not be modified or affected by any unwritten promise, agreement or representation by any agent or employee of the Corporation.
4. The Applicant agrees to provide convenient and safe space for the Corporation's meters (for which no charge will be made), wires and all other equipment in said service address, and further agrees that no one who is not an agent of the Corporation or otherwise lawfully entitled to do so, shall be permitted to remove, inspect or tamper with the same, and that the properly authorized agents of the Corporation shall at all reasonable hours, have free access to the said service address for the purpose of reading, examining, repairing or removing the Corporation's meters, wires and other equipment.
5. Meters and all other equipment of the Corporation in said service address shall be in the care and at the risk of the Applicant and if destroyed or damaged, other than by ordinary wear and tear, the Applicant shall pay to the Corporation the value of such meters and equipment, or the cost of repairing or replacing same.
6. The Corporation agrees to use reasonable diligence in providing a regular and uninterrupted supply of electricity but does not guarantee a constant supply of electricity and will not be liable for damages to the Applicant for failure to supply electricity to said service address.
7. The Applicant will maintain its equipment from the point of delivery from the Corporation in accordance with the requirements of the Electrical Safety Authority.
8. The Applicant hereby expressly authorizes and empowers the Corporation at its option to remove the meters and all other equipment and to cut off the supply of electricity and terminate this agreement whenever any bills for said service are in arrears or upon violation by the Applicant of any of the terms and conditions of this Contract. Services terminated for non-payment shall not be re-established until payment is made in full, including a charge for the cost of reconnecting. Such discontinuance of service does not relieve the Applicant of the liability for arrears. The Applicant agrees to pay an interest charge to the Corporation if the account is not paid in full on or before the due date.
9. It is agreed that the Applicant will provide a Security Deposit as may be requested by the Corporation from time to time.
10. The Applicant acknowledges that the Corporation has a requirement to collect and use certain personal information, the nature of which may include:
 - Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
 - Facts about your historical and current consumption of electricity;
 - Information about your transactions with the Corporation, such as meter number, account number, account balances, payment history and account activity;
 - Identifying information, such as a driver's license.

The Corporation uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for that service;
- To assist us in the collection of accounts;
- To respond to your inquiries about energy use and billing;
- To prevent fraud with respect to both you and our company;
- To meet legal and regulatory requirements.

Because of the structure of the electricity sector in Ontario, it may be necessary to share your billing and consumption information with third party billing and settlement agencies. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

The Corporation's Privacy Policy protects the confidentiality and security of your personal information. At any time, you have the right to request access to the personal information we have collected and to request amendments to such personal information to ensure its accuracy and completeness.

The Applicant consents to the collection, use and disclosure of personal information for the purposes stated above.

Submit your completed form by email at customercare@kwhydro.ca.