

FAST FACTS

KITCHENER-WILMOT HYDRO BY THE NUMBERS

An illustration of two utility poles connected by several power lines. The poles are light blue, and the cross-arms are yellow with black diagonal stripes. The background is a solid dark blue.

There's more to us than an electricity bill.
We have been a trusted part of the
community for over 100 years. Did you
know Kitchener was the first city in Ontario
to receive power from Niagara Power?

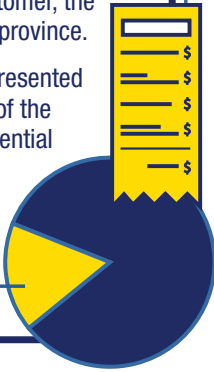
kwhydro.ca

Kitchener-Wilmot Hydro is more than just an electricity bill. Our talented team helps us deliver safe, reliable electricity to more than 97,000 homes and businesses across Kitchener and Wilmot Township.

EFFECTIVENESS

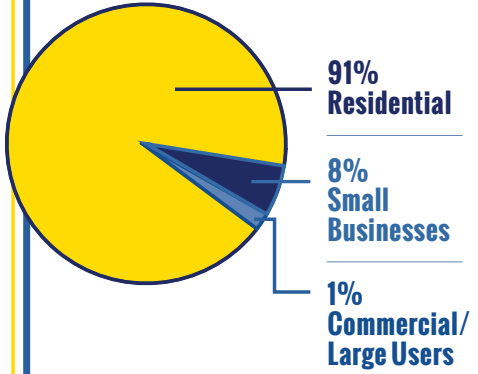
In 2018, our Operation, Maintenance and Administration costs were \$204 per customer, the lowest in the province.

Our costs represented roughly 15% of the average residential customer bill.



CUSTOMERS

We distribute a safe, reliable supply of electricity to more than 97,000 customers across Kitchener & Wilmot.



EMPLOYEES & ASSETS



With 183 full time employees, our team works year-round to design, maintain and construct our electricity infrastructure consisting of:

1,009km
Overhead Power Line

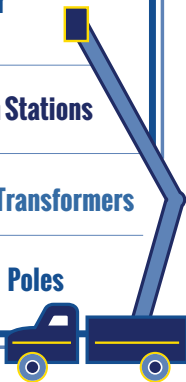
970km
Underground Cable

8 Transformer Stations

6 Distribution Stations

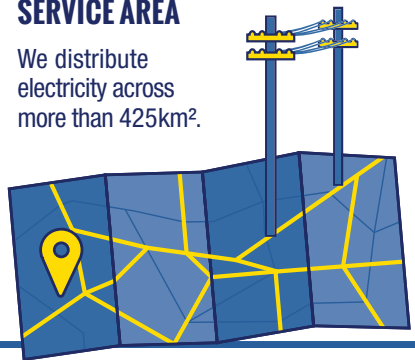
11,000+ Transformers

23,000+ Poles



SERVICE AREA

We distribute electricity across more than 425km².

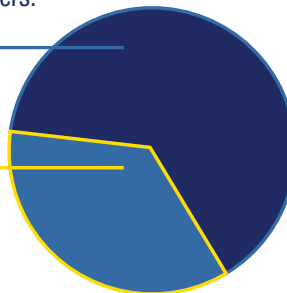


DISTRIBUTION

Last year, more than 1,822 GWh of electricity was used in Kitchener & Wilmot by business and residential customers.

63%
Billed Commercial

37%
Billed Residential



343 MW
2019 system demand peak.